

FAQ and Trip Advice.

When can we come?

“...What you negotiate with them is what you get...the school package price is always very competitive...” Dunstan High School

Treble Cone is open from late June until October. Our Schools programme is available throughout the season. We welcome bookings at any time, you can book for just for a day, a weekend or a week, the choice is yours. If you would like to set up a programme with a regular time over a period of weeks then please contact us to discuss the details. Whichever you choose we can usually accommodate you. Our rates are valid for the 2010 season; we do not apply any surcharge for weekend or school holiday bookings. (Maximum booking numbers apply during the July holidays)

I'm still deciding; can I place a provisional booking?

‘...the reliability of the ski field (only 3 days lost out of a possible 90)...’ Hutt International Boys School

We are happy to reserve dates for your School trip while you confirm details. Just email us on schools@treblecone.com telling us when you would like to visit and we will reserve the dates for you. You can also ask us for additional information you may need before confirming your trip. We will then contact you to answer your questions, all you need to do is confirm your dates and programme outline 7 days before your scheduled arrival.

Why do all the Options include lessons?

‘I have always found the staff to be extremely helpful and the lessons to be outstanding. All of my students have passed the NCEA assessments so I highly recommend taking your school trips to Treble Cone.’ Roxburgh Area School

Our Schools programme is designed to introduce first timers to Snow Sports in a fun and informative environment and allow others to develop on a safe and controlled manner. School lessons run separately to our main programme and start at 9.00am running for 1.25 hours. Our motto is Quality not Quantity; we like to keep our class sizes small so our school group lessons have an instructor to student ratio of 1 to 10.

At Treble Cone we continue to be a provider of NZQA unit standards in skiing and snowboarding and boast the highest qualified Snow Sports School in New Zealand. Our professional coaches will provide your students with the necessary skiing and snowboarding skills to help master any mountain in the world and provide safety tips in the alpine environment.

Do the prices include rentals?

‘...The quality of the equipment in ski hire is great...’ Dunstan High School

Our rental department has a huge range of skis, snowboards, boots, poles and clothing.

In 2008 we introduced the Burton Learn to Ride programme. This programme uses equipment especially designed for beginners and has been internationally proven to achieve incredible results for new snowboarders. Renting equipment at Treble Cone saves transporting it up the mountain and our rental technicians are on hand throughout the day to offer free equipment adjustments.

We have a variety of packages available that accommodate those that need equipment or for more regular skiers and boarders with their own equipment.

How much terrain is suitable for beginners?

“...there is plenty of scope to suit all abilities, from ideal learner slopes for beginners through to more challenging terrain for the most adventurous.....” Dunstan High School

Over the past four years our trail enhancement project has transformed the mountain with the creation of loads of new intermediate groomed runs and widening of existing runs. If you haven't been for a few years it really is a completely new mountain. As the South Islands largest ski area our uncrowded slopes give your students the space to learn and develop. Shorter lift queues mean more time on the snow and a great range of wide groomed trails offer something for all abilities.

What happens on the morning of your trip?

Call the Snow phone on 03 443 7444 or visit www.treblecone.com for an updated report on weather and conditions. If there are any last minute changes to your group then please leave a message (if calling before 8.00am)

On arrival at Treble Cone your group will be met by one of our Mountain Hosts who will help you with ticket collection and the rentals process. As one of our Instructors they will also be happy to answer any questions you may have about the day ahead. The Rental Dept will be open from 8.00am and with the help of your host to guide you through, you will have plenty of time to make your 9.00am lesson.

ADVICE FOR SUPERVISING TEACHERS & PARENTS

- Keep your group together in one area until you have collected all of your tickets from the Snow Sports Help Desk. Nominate just one or two people to collect your tickets and distribute to each person before sending them through to Rentals.
- Bring a cell phone with you and leave the number with the staff in the Snow Sports Sales Office in case of emergencies.
- Make sure students know where the meeting places, restrooms and cafe are
- Lost property on the mountain can be collected from Customer Information next to the Cafe.
- Advise students that if they get sick or hurt, they should have the person they are skiing with to get a supervising adult or ski patroller. Most staff on the hill carries a radio and can make contact with the base building or patrol if assistance is required.
- Messages can also be posted on the boards at each lift and lift Operators can call the office on your behalf.
- Have a meeting area and time arranged for children and adults who may get separated from the group. We suggest the Snow Sports Sales office as a meeting place should they become lost or separated from the group.
- Changeable weather conditions mean that the road can be restricted to vehicles with chains and 4WD. Please make sure that you always carry chains. Check with your transport operator that they are equipped and experienced for mountain conditions.
- You should go through Rentals as one group, unless otherwise instructed
- Make sure your group organizer accompanies the group through Rentals
- Check that all students have the necessary equipment and clothing with them before going to the Snow Sport School meeting area
- Students must be at their designated meeting area for lessons at 8:50am

WHAT TO BRING

A layering system works best so children can add or remove clothing if the weather changes.

- We suggest warm underwear, long johns, base layer, woollen jersey or polar fleece and waterproof trousers and jacket.
- Good sturdy footwear is important when walking around the base area, preferably water proof.
- Warm socks and headwear are essential
- Gloves need to be warm and waterproof, mittens are also fine
- Sunglasses or goggles with full UV protection are essential even on cloudy days because of reflection off the snow
- Sunscreen for exposed skin and lips (minimum factor 15+) is a must
- We recommend children have all their belongings named.